SAN JUAN – ccNSO Members Day 1, Part 3
Tuesday, March 13, 2018 – 13:30 to 15:00 AST
ICANN61 | San Juan, Puerto Rico

UNIDENTIFIED MALE: ccNSO Members Day 1, Part 3. Tuesday, March 13, 2018, Room 209BC, Session time 13:30 through 15:00.

GIOVANNI SEPPIA: Good afternoon, ladies and gentlemen, boys and girls. We wanted to start at 1:30 sharp, but we may give 10 minutes benefits like the university before starting. Yeah, 10 minutes? Seven minutes?

UNIDENTIFIED FEMALE: Five and a half.

GIOVANNI SEPPIA: Five and a half. No, I know there were some let's say lunch jams at the Sheraton, so those who have may have chosen the Sheraton to eat they may be still in line to eat. But we can make it and again it's not the quantity, it's the quality. Good point, huh? Let's start in five minutes. Thank you.

And if some of you are wondering what are those nice white big papers around, we'll tell you. It's one there, one at the bottom. There is a hidden one and then one here at the entrance on my

left, your right. The hidden one, I cannot tell you, it's hidden, sorry. They'll have to find that.

Okay, let's start. Good afternoon, everybody. This is a very special session of today's meeting when we are going to ask you to work and stand up. And because this morning we saw that we are such a united community, today we'll divide you. Yes, that's part of the exercise.

This is the session about the Meeting Strategy Review Working Group that was set some time ago upon a board decision to investigate possible improvements in the meeting strategy for the ccNSO. Currently as you know and as Jordan will say in a few seconds, there are three different ICANN meetings a year, and each meeting there is a ccNSO meeting.

The purpose of this exercise is to understand if we have certain priorities to continue the work and develop deployment of the ccNSO meetings as it is until today or if there are possible changes in the meeting structure.

This is not about content. For content there is another working group. Alejandro is part of that working group, so we're not going to discuss content of possible ccNSO meetings. It's about the structure of the meeting.

There is, as I said, a preliminary report that the ccNSO Meeting Strategy Review Working Group produced, and it's now up for comment until the 3rd of April.

I leave the floor immediately to Jordan, and he will go to the set of slides that we have prepared. And a big thank you to Joke, Kim, and Bart for all their work to support this working group and also to produce the different documents, including the current strategy review proposal that is up for comment. So thank you, Jordan.

JORDAN CARTER: Thank you, Giovanni. I'm going to skip over a little bit of the process presentation part of this slide packet [that] goes through the background of this review just because we want you to do the work that we described and we are starting a few minutes late, so we had zero wiggle room. Now I've got negative wiggle room so I'll try and catch us up.

There is a review. It was setup following the program working group recommendation agreed at the end of '17. You have three of the four review team members here in front of you: Mira, Alejandra, and Giovanni. We have got some recommendations in draft for you to consider. The terms of reference set out those items. You can go read this presentation later if you are very interested in the process that led us to where we are today.

The timeline, just the initial point here is that we've got a briefing note out that we've asked for comments on. And we'll be using this working session as well to draw some more input from you and getting you to test your thinking with other people in the room as well. Giovanni will take you through more of that after I've done through the slide pack. And we hope that it'll be a reasonably orderly process to some final recommendations for the Council to consider after that and that should happen after this meeting.

The scope was to look at the goals and formats of the ICANN meetings and review have ccNSO sessions fit in. So we are not looking at the ICANN meeting strategy, not about the decision where there are three global ICANN meetings or the number of day for that and so on.

Consider other formats for our member's meetings, need or lack [thereof] to have a members meeting in each ICANN meeting, and how to encourage the sharing of ideas and developing relations between members of the ccNSO.

Now, I'm not going to step through this one in too much detail because I think the pattern probably most people are relatively familiar with. At each of the three ICANN meetings, we have a tech day on the Monday, and two-day members meeting on the Tuesday and the Wednesday. PDP staffs spills over and ccNSO

working groups spill over a bit as well. That's the common pattern.

The point to note about the policy forum, the middle of the year meeting because that's the shorter four day approach, is that while we've still got a two-day meeting, our two days has less time in it than the two days at the first and third meetings. That's just because the cross community engagements happens after 3:00 p.m., so we have to finish it at 2:30 or 2:45 or whatever it is. And the third again is the normal approach.

So the role of the meeting program working group isn't really touched by the scope of this. And just to remind you, the program working group deals with the ccNSO sessions. It defines agreement on major topics and agrees on presenters and adds that feedback process to the meeting about the sessions. So none of what we're talking about in this review affects that process. That process will carry on as you've gotten used to it happening.

And the consultation points, we did a survey which a few people filled out. I think 19 people filled it out. It says it right there. And the results document is available for you on Survey Monkey. We'll show you a few graphics of it.

In terms of the ideal purpose of the ccNSO member's meetings, the most popular one was to develop relationships between ccTLDs. And the next two that tied were providing updates for

working groups and committees and providing updates to the ccTLD community. Shortly after that, updates by the ccTLDs. So sharing the news between CCs. And you can see the other ideal purposes on that. I think it's in the briefing note as well.

And we asked if there should be ccNSO members meeting at each ICANN meeting, and three-quarters of the people who responded said yes and a quarter said no. Now remember, there are more CCs in the room today than the people who filled out the survey, so that's why we're going to go through these recommendations and get your feedback in a minute.

And the idea of not organizing a members meeting in the second meeting of the year – just having Council, working groups, committee's, PDPs, etc. – about 32% agreed or strongly agreed with that, about 42% disagreed, and a quarter of the respondents were neutral. So a bias towards disagreement, but some agreeing strongly as well. I think that gives some insight that whatever decision ends up getting made, not everyone will agree with, but we'll come back to that.

Should the standard meeting be over two days? Most respondents said yes rather than no. We don't know whether the nos were because they want the longer meeting or shorter meeting. But anyway, most endorse the two-day format.

The idea of splitting the meeting into two or more streams, so that there can be two topics in two rooms at the same time and you had to choose which one you attended, people said no to that. They wanted one single stream, everyone in the room.

Then we asked for some specific feedback about aspects of the current meeting strategies that go well. And I'm not going to read these all through to you, but the slide pack is available. So there are quite a lot of nice specific suggestions that got made.

And then, there were also some nice specific suggestions about what needs improvement. And I'm not going to read those out to you either because you can read them later on, and some of you will have some of these ideas in mind for the discussion that we'll shortly have.

What we're going to do is work through the draft recommendations. We will be publishing. We have published the preliminary issues report. Yeah, so there's been e-mails circulating you with the link to that. That includes the draft recommendations that we'll work through today.

There are six of those. One, is to have one member's meeting at each ICANN meeting. And to ask the meeting program working group to explore whether you can do a one-day meeting in the mid-year meeting at the policy forum. So we're not saying we should do that and if you endorse this recommendation, you're

not saying that should happen. You're asking the program working group to explore the possibility of it.

We are recommending in keeping the single stream so you don't have to split yourself in two and be in two places at once. We're sort of inviting the meeting program group to keep in mind those priorities that came out of the survey and also the feedback that will come out of today's discussion, giving updates and letting people interact and mix and mingle.

There was some feedback that came thorough about avoiding overlap or duplication with regional organization's meetings. There's obviously some experience where some of you go to an RO meeting and then get a set of presentations and then you come here and you get the same set of presentations and you would like that to be avoided. Other people in different regions may have a different view about the same presentations, so that's a bit challenging. But asking the meeting program working group to think about it is a recommendation.

There was also some feedback about our interactions with other SOs or ACs or groups not always being the best. I thought a good example of one was actually the exchange with the board this morning which was recently substantive. And I've seen personally others in the past where I was either going to fall asleep or fall of my chair. You may have had that experience as well usually

ICANN
COMMUNITY FORUM 61
SAN JUAN
10–15 March 2018

because of the other party, of course. We are perfect, but the others side sometimes – oh, I'm running out of time. So I invite the Council to ensure those joint sessions are valuable experience for all parties.

So those are the recommendations. We will consider the comments that come in. We'll consider the input from you today, update the report, and submit the final issues report to the Council. That's the presentation. Over to you, Giovanni.

GIOVANNI SEPPIA: Thank you, Jordan. So now it's time for you to work. Those are the six recommendations and as you can see there are four. Those still are the six recommendations, but you will have them close to the paper that the four, I would, say areas. We have divided the room in four areas, and we would like to ask you to form four working groups that in the next 15-20 minutes should discuss the six recommendations. Each working group will have a facilitator which is me, Alejandra, Jordan, and Joke. We will have some Post-its and we will also have some markers.

The working groups are expected to somehow express their sentiment, their feeling, what they think about against each of the six recommendations. That's why each paper is divided into six quadrants. If there are some constructive comments for each recommendation, any member of the working group can write

them here in one of those Post-its that the facilitators have, and we'll stick them in the quadrant corresponding to their recommendation.

Now, to speed up the process, I've decided – and they don't know, they are not aware, and you know, it's Giovanni – that the working group spokespersons are going to be Margarita and she already said yes. Thank you, Margarita. You may go where Joke is.

And if some of you like, but wait, because I'm going to mention the other spokesperson. Second one is Liz Williams. Thank you, Liz. You may go to the corner over there. Thank you, Liz, for saying yes during lunchtime, which is not true but I have to say that for the minutes.

The third one is Annebeth. Thank you, Annebeth. I know that you'll make great work, and I didn't want to leave you with no job today, so please.

And the fourth one, I'd like somebody from the African Region. Is there anybody from the African region who bravely would like to volunteer? Stand up. Nobody from the African Region? I'm looking.

UNIDENTIFIED FEMALE: There's a fellow sitting outside.

GIOVANNI SEPPIA: There's a fellow sitting outside. I should grab the fellow sitting outside? No. Okay, that's me. Yes. Now, come on somebody from the African Region would like to be the spokesperson. Who's that? Please come to that corner over there. So, yes, please.

And Annebeth, I'll give you the hidden corner which is where Jordan stands. And the rest, please distribute yourself among the four working groups. Shall I distribute you? No, please. Come on and stand up. Do some gym exercise. It's time. We'll provide you coffee and chocolates afterwards. That's not true. Okay. I have to say something. Okay, please distribute yourself among the working groups, and I'm coming to the working group which is one of Liz. I'll be with you.

UNIDENTIFIED FEMALE: Hello, everyone. This is just a warning. We have almost two to three minutes more discussion, so please keep in mind of the time.

GIOVANNI SEPPIA: So the time for the working group is until 2:10. So we still have five more minutes. Then each voluntary spokesperson is expected to report back. Two minutes each. Thank you. And Bart is the time keeper, so he knows how to shout. Thank you.

BART BOSWINKEL: One more minute.

GIOVANNI SEPPIA: Okay. Thank you for being so sharp on time. And I'd like to invite now – where is Margarita? She is unpacking and moving the masterpiece from the Louvre. So first one—you have 2 minutes each to report back to the all ccNSO membership today and no membership. We'll start with Margarita and then I would like to invite Liz, Annebeth, and Raymond. And please, I think, we should use – I'm looking at Kim. Okay, this mic.

UNIDENTIFIED MALE: Here we go. Who's first?

GIOVANNI SEPPIA: Thank you.

UNIDENTIFIED MALE: Margarita?

GIOVANNI SEPPIA: Margarita starts, please.

MARGARITA VALDES: Good afternoon. This is Margarita from Chile, .cl. I have to say that mostly our group agreed with these sentences in terms of the results of the survey and the couple other ideas.

In the case of the first one, we completely agree. In the case of the second one, we were thinking about one day could be thought in eight hours. So maybe we can split this day in two mornings for example because our context is the short meeting in the year. And we think that sharing information among the ccTLDs is important and at least one and five hours for info sharing is important also. And we would like to revise the agenda and try to define what is essential in terms of the small number of hours that we will have in this short meeting.

Something that is important too is how to define or look for the objectives of the meeting with other SOs and ACs is equally important. We normally have this band or gang that is very close between the colleagues, but it's also important to have connection with other supporting organizations.

The third one is completely agreed to. So it is important to us for us to keep the ccNSO members meeting in a single stream, not overlapped.

In the case of the fourth one, when putting together the agenda for the ccNSO members meeting, the meeting program working group should keep in mind developing relationships between

ICANN 61
COMMUNITY FORUM
SAN JUAN
10–15 March 2018

ccTLDs and providing updates by and to the ccTLD community. And we tried to reinforce the idea that updates should be relevant and add value, so defining value is the hard part.

In the case of the fifth one, the meeting program working group should attempt to avoid overlap or duplications with regional organizations meeting, the answer is yes. We fully agree. So choice is important. If we should have to have a choice in terms of what is important, it depends on the topic, involve ROs, and duplication is not necessarily bad. We were talking about participations, especially because in the case of the ccTLDs, they don't enough resources to have more than one person participating in the meetings, so it's better do not to overlap.

The sixth one is that the ccNSO Council should ensure that joint sessions with other supporting organizations and advisory committees at public ICANN meetings are valuable experiences. Well, we would like to have a real exchange of experience, not a report, not just a discourse: "This is mine, this is yours, and that's it." The value needs to be defined. That's the hard part, I think. I thought that maybe in our cultures it could be un-polite, but I think it's sincere which is different. And we need a dialog on presenting issues, and the preparation for these meetings is very important. And at the end, we all agreed with the sixth proposal. Thank you.

GIOVANNI SEPPIA: Thank you so much, Margarita, and thank you to all the members of this group. Next one is Liz. Thank you, Liz.

LIZ WILLIAMS: Giovanni, do you mind if I do it from here because then I don't have to take off my glasses off to read the sign?

GIOVANNI SEPPIA: That's perfect.

LIZ WILLIAMS: It's really nice. So, Margarita, thank you.

GIOVANNI SEPPIA: So ours, because I was with you, ours is this one.

LIZ WILLIAMS: Yep, that's right. The third from the left.

GIOVANNI SEPPIA: Yep.

LIZ WILLIAMS:	Margarita, thank you to your group for doing all of the hard work because then there's only a few small things that we need to talk about. Our group was very diverse and actually, before we talk about the exact things that happened, the nicest thing about us all getting together was we hadn't met each other before. So we all introduced ourselves to each other. We had one new member, had a new Japanese person I had never met before.
	So just breaking out into those smaller groups was a really valuable exercise because it forced us to talk to each other and not keep looking at our computers. So if we could, when we're doing these kinds of things – and I'm now going to look at Alan, who was in my group – when the meeting program working group gets together, thinking about ways of working together and breakout sessions and encouraging small group cooperation like that is very, very valuable.
	Turning now to our thing, which unfortunately my writing is so messy, I can read it but probably nobody can – the third from the left, we agreed with all of those recommendations except there was a lot of conversation about number two to number six because we couldn't decide on number one first, so we came back to it. And we've come around to supporting all of those recommendations.

With respect to number five, it says exactly as Margarita's group has said, avoid duplication and modify presentations if those presentations have been given in another context quite recently so that the slide deck is not just "Upload this, that will do," because we can think a little bit more deeply about what this group could benefit from.

Nick made a very interesting point about having talked to death about GDPR. That's right for him and its right for many of us, but it's still an issue and it's a good topical issue that there are still many issues-based problems that need further discussion. It might not change the output, but it certainly changes understanding.

And so to Margarita's point about what is the purpose and what's the value add? We have to think about whether GDPR, for example, and there's many other issues, become a learning tool not just a how do we comply with ICANN contracts and follow our law in our respective countries. So that was it. And our group was great. We had a really great discussion between us all, so it was very valuable exercise to do.

GIOVANNI SEPPIA: Thanks you so much, Liz, and thanks again to all of the working group members. Next one is Annebeth, please. Thank you.

ICANN
COMMUNITY FORUM 61
SAN JUAN
10–15 March 2018

ANNEBETH LANGE: I have to go here to see my writing, so difference between us. I won't repeat the questions because you can read it there to save some time.

On the question one, we were actually in opposition. It was two that were in favor, but the rest were against. We think that it's more time to communicate with others on the third meeting if we want to have another meeting to go to and talk to others instead of having the ccNSO meeting every time and try to learn from other communications and try to not being the silo too much. I think it's a lot of us going to this only for the ccNSO meetings, and it's better to go out and try to communicate with the rest of the community.

And if we have the meetings, when the two meetings we have to have better content and try to concentrate really on the value, as has been said before, and be careful what we omit but even be more careful what we use your time too. And more quality instead of quantity, that could be a solution.

But if we end up with having three, then one day in the middle meeting. And again as Margarita said, we have to organize that one-day meeting in another way, and the concentration about what we are going to do is essential. One thing that's been said here as well is that instead of having the same thing every

meeting, we have got into steam of doing the same things every time, we can find issues that are important for us at the exact time and try to dig deep into a problem that we all struggle with.

Number three, there were no comments and we all agreed.

Number four, we discussed quite a lot and we had a little – it's a combination of yes and not sure. So when we do it, we could have written updates instead of having everything here. We could make good written updates and only take perhaps some few points that highlighted the different issues instead and focus on special issues, as I said.

And if we have some kind of preparation documents before we go to the ccNSO meeting with what we have decided to discuss, we would have the opportunity to prepare and could help our colleagues with the things that they are struggling with. That's a possibility to change a little format, but it demands that we give some time before the meeting and read the papers, of course, and that's also a challenge.

As for number five, and that was the region meetings, the overlap and duplication, we agree but we would wanted to add the word "unnecessary." What we are talking about here is that it's a great value in, it but sometimes the duplications are unnecessary and it's not necessarily the same every time. So if it brings some value to us and takes the best from all of the organizations, what we

ICANN
COMMUNITY FORUM 61
SAN JUAN
10–15 March 2018

have done before, and try to condense it more than we do today, I think it would be good.

The group thought that and also suggestion coming up was that we could log. If we have seen presentations in the near future before we go to the ccNSO meeting, we could give them a feedback that this has already been discussed there and there and there. Is this the right thing to have on the meeting? And try to avoid duplications in that way.

And number six, totally agree. So that was it from our group.

GIOVANNI SEPPIA: Thank you so much, Annebeth, and thanks also to the working group members. Raymond, it's all yours. Grand finale.

RAYMOND LINUS: Hi, I'm Raymond from .tz. So with our colleagues, we do agree with number one though there was some reservation that if we keep only one meeting, for example, people will not find a necessity to come to that meeting and we will end up losing some members because members maybe will lose this meeting, there's a meeting and there's no meeting. So we totally agree with number one, though some two reservation.

Number two, we disagree since overlap with number one.

Number three, we agree like we need a single stream meeting and do not to organize [prior] meeting.

Number four, we totally agree as that is the motif for the ccNSO.

Number five, we disagree as overlapping will always be there, but these meetings are supposed to bring us all together so we think that it's not okay.

And number six, we totally agree. So that's the sum up for them.

GIOVANNI SEPPIA: Thank you so much, Raymond, and thanks to the working group members. Raymond has won, by the way, reporting back because he made it in 48 seconds. So thanks a lot. Big round of applause for Raymond.

Now it's time to thank again all and wrap up this interesting session. As I said, the recommendations are draft recommendations. The report is up for further comment until early April, so it's up to you. Please do provide further comment. The comments we have received in the various working groups, they are incredibly valuable. And we will, of course, use them and feed them into the process to refine the initial report. The next steps are that these reports once consolidated will be at some point submitted to the attention of the ccNSO Council to move forward.

But again this is an invitation for you not to stop with today's session but also to continue to provide feedback and comments to the process because we value so much those ccNSO members meetings, and it's just a matter of refining them. There are no major issues. This is what comes out of today. There's a lot of agreement about the value of having one single stream session rather than parallel session. And there are very consistent comments about the fact that whenever we meet with other constituencies, there should be a well drafted agenda so that nobody falls asleep like Jordan did for so many meetings when we were meeting with the ICANN Board. Now he's well awake, so that's a good sign.

And I'd like to thank again because they made a great work Joke, Kim, and Bart for all their support. We'll keep you updated. Thanks also to Liz, Annabeth, Raymond, and Margarita. I know you much insisted with me to volunteer to chair those working groups during lunchtime. I didn't have lunch, in fact because you insisted so much. Thanks everybody and with four minutes ahead schedule, I declare this session adjourned. Thank you.

I've sent an e-mail to the European commission to provide you chocolates. They are the European commission so the chocolates may come a bit later than you may think, because there are some bureaucratic papers to be signed, but they will come, I promise.

So by tomorrow you got some chocolates, I swear. Promise, okay? Thank you, Katrina.

KATRINA SATAKI: Thank you very much, Giovanni, for this interactive session. That's exactly what we need after lunch even though some of us haven't had any food.

[END OF TRANSCRIPTION]