



ICANN 61 Puerto Rico

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# **The Five Pillars of a Successful Registry**

## About Afilias

- Founded in 2000
- HQ – Ireland
- Global footprint
- 22M+ names
- 200+ TLDs

## Business Lines

- Registry Operator
- Registry Services
- Secondary DNS

## TLDs Afilias is involved with...

### Generic and New gTLD Examples

#### As Registry Operator



### Generic, New TLD, and Country Code TLD Examples

#### As Registry Service Provider



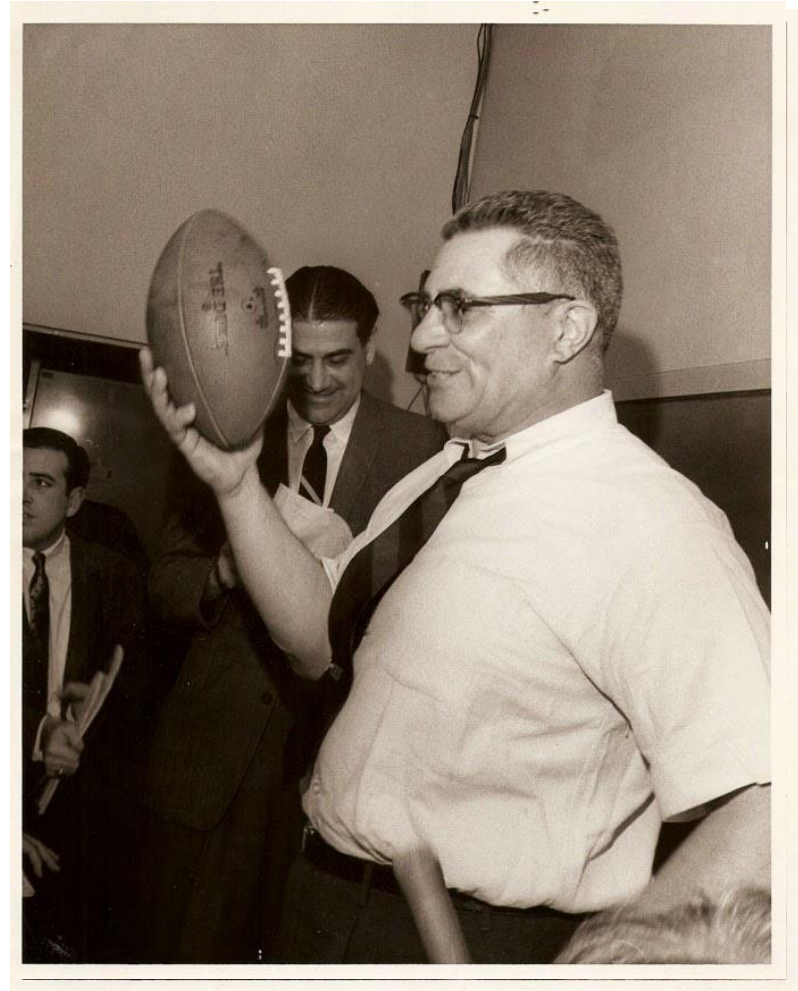
## TLDs Afilias is involved with...

Newest Country Code TLD Example

**As Registry Service Provider**



- “Gentlemen,  
This is a football”
- Sorry,  
Is this a football?
- Just kidding,  
This is a football.



## What We Do Is Important!

- The TLD is important.
- The DNS is important.
- We need to do the things we do better
- We need to be able to scale these capabilities

### Consider Typical Clients:

- Businesses
- Governments
- Hospitals
- Travel and Logistics
- Vital communications
- Email
- FTP













# The Five Pillars of a Successful Registry



# The Five Pillars of a Successful Registry



## We will be defined by our challenges

1. All registries are global in nature.
2. Running a registry is not free
3. Regardless of character, we all need money;
  - For-profits
  - Non-profits or Universities - for whatever cause
  - Governments - to rely less on taxes – to do good things
4. We face growing pressures.

## Growing Pressures Include:

### Legal and Procedural

- GDPR
- Growing visibility of the registry
- Increasing liability
- 24/7 Operations

### Technical Advancements and Complexity:

- Languages - translations and transliteration \*
- Pricing complexity
- Blockchain?



## Growing Pressures Include:

### Security

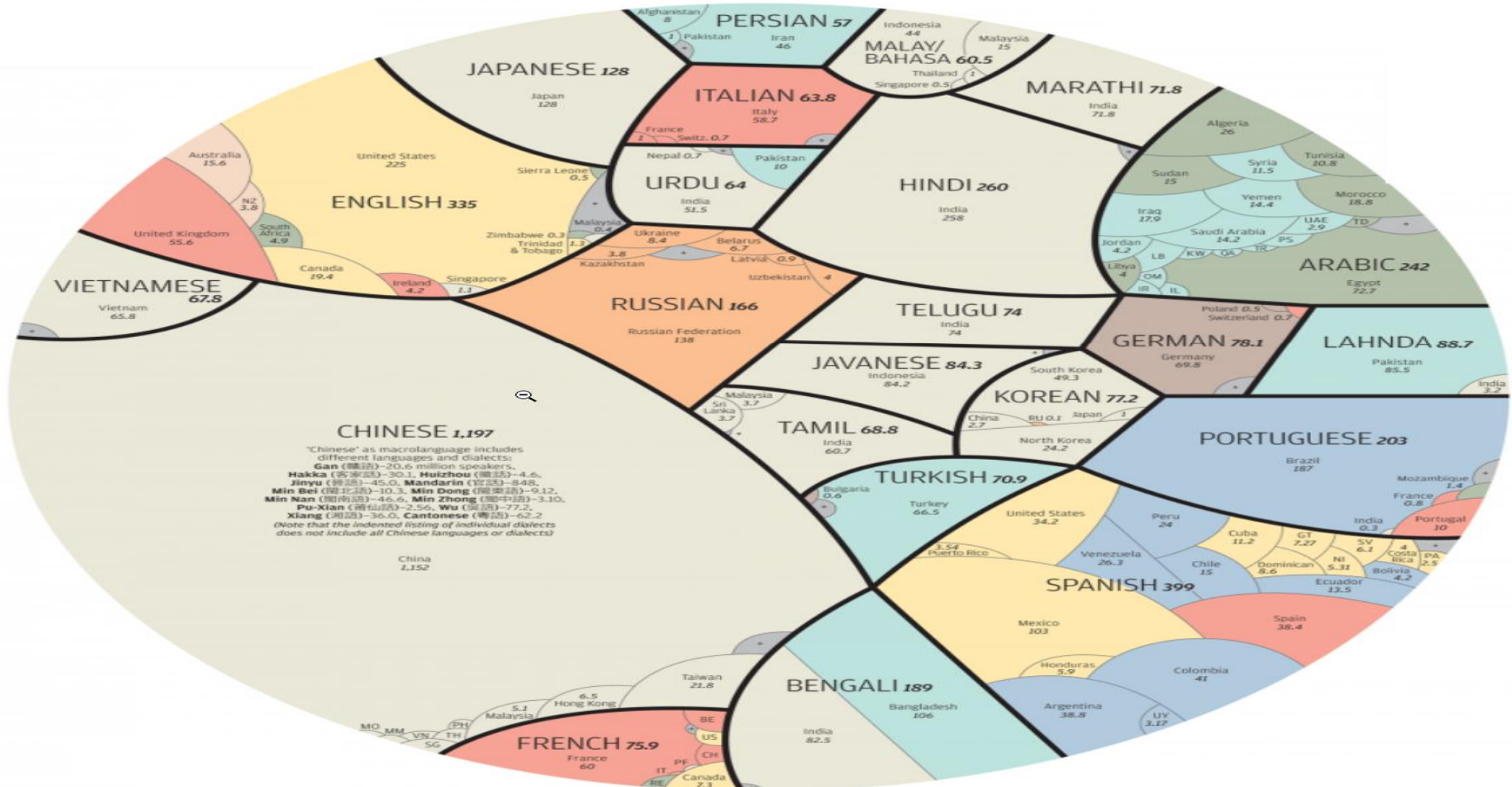
- DDoS
- DNSSEC

### Competition

- Platform competition
  - ❖ Facebook
  - ❖ Site Platforms
- Registrar attention is diminishing.



### A world of languages



Source: <http://www.scmp.com/infographics/article/1810040/infographic-world-languages>

## Our Marketing Problem (REACH):

### **Our industry has a marketing/communications challenge**

- Global growth requires global relationships.
- We've got to work together to get our message out.
- How will we beat platforms and meet this challenge?
- Remember that most registrants are local
  - Platforms aren't really theirs
  - People want to work with locals
  - A ccTLD says "I'm nearby"

### Five Pillars:

1. **T**ransparency
2. **R**each
3. **U**nhindered
4. **S**ecure
5. **T**echnology



[www.CountryCodePeople.info](http://www.CountryCodePeople.info)

Thanks for listening!  
Questions?

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